

Disaster Assistance

Brought to you by FEMA and IEMA.

If you sustained losses or damages you may be eligible for disaster aid, for more information you can:

Call: 1-800-621-FEMA (3362)
for those with speech or hearing impairment
TTY: 1-800-462-7585
Or apply online: www.fema.gov

When you apply for disaster assistance, please have the following information available:

- **Social Security number and daytime telephone number where a call can be returned to you.**
- **Your current mailing address where you are staying and address and zip code of the damaged property.**
 - **Directions to the damaged house or property.**
 - **Private insurance information, if available.**

Government disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, the government may help pay for basic needs not covered under your insurance policy. Some disaster aid does not have to be paid back, while other assistance may come in the form of loans.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex, religion, national origin, age, disability, English proficiency or economic status. If you believe your Civil Rights are being violated, call 1-800-621-3362 or TTY 1-800-462-7585 or the [Illinois Department of Human Rights](#).