

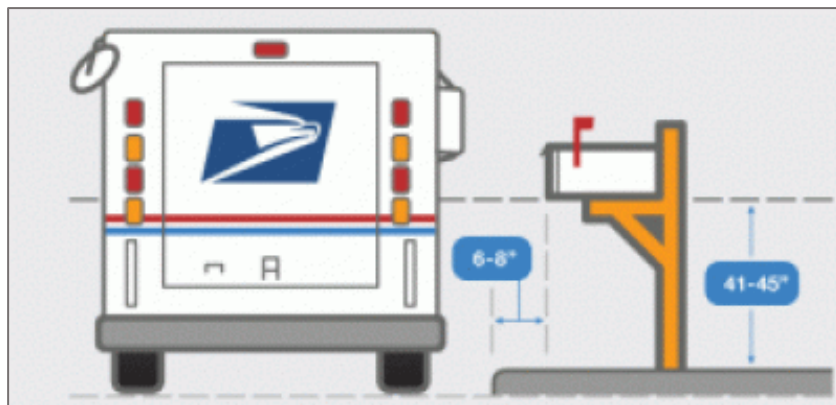
City of Genoa

Official United States Postal Service Guidelines

Mailbox Height:

Your mailbox height may not interest you most of the time, but rest assured that this is a very important topic to your mail carrier. The [USPS official mailbox regulations](#) state that the mailbox should be positioned at a height between 41" – 45".

When measuring, take note that this height measurement is from the ground where your post is placed and not the road. This is assuming that your post is on somewhat level ground. If your post is on the downside



of a hill, take this into consideration when measuring as this will position your box lower. Also, notice that your measurement is to the bottom of the mailbox door, where the hinge is located. This is the standard mailbox height that is most accessible from the mail carrier's vehicle. If you position the mailbox too high or too low, it may force the carrier to open their door to insert your mail. This will not result in a happy mail carrier and we definitely want to keep those who are delivering our mail happy!

Curb Placement:

Equally as important, be sure the front edge of your mailbox is 6-8" from the curb. If you do not have a curb, place it 6-8" from the edge of the road. The distance you place the **post** from the road does not matter, it's all about that front mailbox door. This will enable your mail carrier to pull up to the mailbox, insert your mail, and proceed without having to exit the vehicle.

The "**Curb Placement**" is also used by the **City of Genoa**. The proper placement is required to minimize the potential damage to your mailbox during snow removal. Compensation for a damage mailbox is only provided by the City for those mailboxes properly installed and maintained.